

BUSINESS CONTINUANCE SOLUTIONS

The key to avoiding any downtime is ensuring that a business continuance solution is in place.

In the past only large corporations, financials or government agencies required 24/7 business operations. As the world has changed it has become increasingly difficult if not impossible to get a maintenance window during a weekend or after hours. Today when people are sleeping in the United States your customers in the European Union or in The Pacific Rim may need access to your online services.

Business Continuance solutions ensure that in the event of a system failure or any required downtime service is not interrupted. To an independent observer tasks such as a system upgrade or emergency maintenance is still downtime even though it may have been planned well in advance. Our objective is to ensure that all downtime whether planned or unplanned is kept to an absolute minimum. This is accomplished by utilizing the following options.

- > Local failover clusters
- > Local N+1 clusters
- > Campus Clusters
- > Site to Site clusters
- > Application specific replication and failover software
- > Automated client redirection solutions to ensure uninterrupted service for the end user community
- > Change Management modification and process modification

Many different system types are candidates for a Business Continuance solution. These include but are not limited to Web services, Databases, Email Systems, Ecommerce and Financial systems.

All too often there is a narrow focus placed on simply getting data offsite or to a remote facility. Our objective is to ensure that the data that if offsite is readily available to be used to keep things running as smoothly and with as minimal interruption as possible.



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